



EOH (PTY) LTD - Service fees 2017

	Service Offering	Fee	VAT	Inclusive Fee
1	Forensic Investigation Services - White Collar Crime (Fixed Fee)	R 9,725.00	R 1,361.50	R 11,086.50
2	Forensic Investigation Services - White Collar Crime (Variable Fee/hour & km)	R 685.00	R 95.90	R 780.90
3	Full Merit Short Term Insurance Assessment	R 9,725.00	R 1,361.50	R 11,086.50
4	Stolen/Hijack Vehicle Recoveries	R 4,930.00	R 690.20	R 5,620.20
5	Loss Adjusting claims assessment (travel costs included) - volume based > 50 per month	R 3,000.00	R 420.00	R 3,420.00
5	Loss Adjusting claims assessment (travel costs included)	R 3,675.00	R 514.50	R 4,189.50
6	Desktop Insurance Claims Assessment (excluding retainer & volume agreements)	R 1,550.00	R 217.00	R 1,767.00
7	Buildings/Structure Assessment - Domestic Dwellings/Outbuildings Structure Damage (travelling applicable per kilometre > 50km)	R 2,550.00	R 357.00	R 2,907.00
8	Risk Management - (Insurance & Financial Risks)	R 1,550.00	R 217.00	R 1,767.00
9	People tracing and verification of physical address, assets	R 470.00	R 65.80	R 535.80
10	Asset tracing, verification and identification	R 470.00	R 65.80	R 535.80
11	Forensic Audits - Provider remuneration & expense	R 685.00	R 95.90	R 780.90
12	Personal & Business background verification	R 685.00	R 95.90	R 780.90
13	Financial Profiling	R 685.00	R 95.90	R 780.90
14	Comprehensive Business Risk Assessment	R 685.00	R 95.90	R 780.90
15	Surveillance & monitoring	R 685.00	R 95.90	R 780.90
16	Risk advisory services	R 795.00	R 111.30	R 906.30
17	Pre-employment screening and employee integrity verification	R 625.00	R 87.50	R 712.50
18	Layered voice analysis - claim risk segmentation - all non-glass related claims > 50 per month	R 600.00	R 84.00	R 684.00
18	Layered voice analysis - claim risk segmentation	R 625.00	R 87.50	R 712.50
19	Fraud line / Tip-offs	R 9,725.00	R 1,361.50	R 11,086.50
20	Travelling (per kilometre)	R 5.00	R 0.70	R 5.70
EOH - Application Suite (usage & licensing, call services optional - IOS & Android only)				
21	Application License & Reporting Fee	R 115.00	R 16.10	R 131.10
22	Vehicle Verification Information	R 31.46	R 4.40	R 35.87
23	Vehicle Repair Quote History	R 10.49	R 1.47	R 11.96
24	Credit History	R 28.22	R 3.95	R 32.17
25	Hire Purchase Confirmation (Vehicle finance)	R 55.00	R 7.70	R 62.70
26	Principle Detail (Credit Enquiry Business)	R 16.25	R 2.28	R 18.53
27	Property Ownership (Deeds Office)	R 4.50	R 0.63	R 5.13
28	Vehicle Replacement Cost (Average Trade & Mkt Value)	R 9.50	R 1.33	R 10.83
29	Vehicle Lookup Service	R 5.24	R 0.73	R 5.97
30	Instant match ID-notification to PROXY via e-mail	R 1.97	R 0.28	R 2.25

EOH-FS

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EOH (PTY) LTD - Service Description

Description		Service Includes
1	Forensic Investigation Services - White Collar Crime (Fixed Fee)	Comprehensive assessment, quantification, verification, legal & CFE review, Ombud/Litigation Advisory service, preparation of criminal case dockets & reporting, Section 300 CPA Application. Includes Insurance Claims investigations - Short-term property, Underwritten Life, Disability, Credit Life, Personal Injury & Liability assessment, legal & CFE review, reporting, criminal and civil litigation services
2	Forensic Investigation Services - White Collar Crime (Variable Fee/hour & km)	
3	Full Merit Short term insurance Assessment	Full Verification, incident area, adjustment, recommendation, AOL (All Claims regardless of risk category, incident area and/or quantum)
4	Stolen/Hijack Vehicle Recoveries	Tracing, Identification, release of stolen & recovered vehicles. Facilitation of data-dotting, clearance & removal (exclde costs)
5	Loss Adjusting claims assessment (travel costs included)	Establish cause of loss, assess and quantify damaged/lost items, reporting
6	Desktop Insurance Claims Assessment (excluding retainer & volume agreements)	Comprehensive assessment, legal & CFE review, reporting
7	Buildings/Structure Assessment - Domestic Dwellings/Outbuildings Structure Damage (travelling applicable per kilometre > 50km)	Damage assessment, Cover verification and Quantum - Travel fee applies to claims > 100 km from base office
8	Risk Management - (Insurance & Financial Risks)	Volume based - Funeral & hospital claims, asset finance applications, asset misappropriation & occupational fraud investigation
9	People tracing and verification of physical address, assets	Capturing/System Integration for risk segmentation; assessment & verification, legal and CFE review, reporting, criminal and civil litigation services
10	Asset tracing, verification and identification	No trace/no fee basis
11	Forensic Audits - Provider remuneration & expense	No trace/no fee basis
12	Personal & Business background verification	Lifestyle & Asset audit - employee; provider; debtor; creditor; business & commerce partner
13	Financial Profiling	Criminal Record Profile; Qualifications; Experience, verification, biometric services, reporting
14	Comprehensive Business Risk Assessment	Systems, policies & procedures, providers, debtors & creditors, employee vetting and reporting
15	Surveillance & monitoring	Photo/video recording, stealth camera monitoring, undercover operative management
16	Risk advisory services	Compilation of company risk register, access control vetting, peril identification, advisory reporting
17	Pre-employment screening and employee integrity verification	Veracity testing using Nemesysco Layer Voice Analytics
18	Layered voice analysis - claim risk segmentation	Veracity testing for purposes of risk identification and segmentation
19	Fraud line / Tip-offs	Veracity testing for purposes of risk identification and segmentation
20	Travelling (per kilometre)	Fuel & Tolling
EOH - Application Suite (usage & licensing, call services optional - IOS & Android only)		
21	Application License & Reporting Fee	License and data management fee. Includes user registration, automatic updates, Management Portal & Management Reports, Comprehensive Report Generation - PDF (White Labelling Excluded)
22	Vehicle Verification Information	Invoked by License plate # or VIN # and returning VIN #, Engine #, eNatis Register #, Police status, Financing Status, Life Cycle Status (new, used, rebuilt), Make, Model, Derivative, Warranty Start Date (year and quarter), Colour, Sightings, Clone Verification
23	Vehicle Repair Quote History	Returns data on repair quote history as recorded by Audatex
24	Credit History	Cost per basic enquiry - Includes Enquiry History, Individual Trace, Default Check, Historical Information
25	Hire Purchase Confirmation (Vehicle finance)	Cost per Hire Purchase Information Search
26	Principle Detail (Credit Enquiry Business)	Directorships and directors information
27	Property Ownership (Deeds Office)	Elevation, distance to water, distance to coast, height above/below water slope, aspect, PGA, Clay, Dolomite, Sink holes
28	Vehicle Replacement Cost (Average Trade & Mkt Value)	This is a fast and accurate vehicle lookup service invoked by searching by License Plate # or VIN #. It returns the VIN#, Make, Model, Derivative, Year and Colour
29	Vehicle Lookup Service	Search match against own stolen/hijacked dealer stocked records
30	Instant match ID-notification to PROXY via e-mail	E-mail notification of positive ID against own stolen-not recovered data list - (only applicable if data added and uploaded to cloud EOH data-base)