

## EOH Forensic Services – Service fees 2018

Service Offering		Fee	VAT	Inclusive Fee
<b>Insurance Services</b>				
1	Insurance Claims Investigation	R 9,725.00	R 1,361.50	<b>R 11,086.50</b>
2	Stolen/Hijack Vehicle Recoveries	R 4,930.00	R 690.20	<b>R 5,620.20</b>
3	Loss Adjusting claims assessment (Fee + Travelling/km)	R 2,995.00	R 419.30	<b>R 3,414.30</b>
4	Desktop Insurance Claims Assessment	R 1,650.00	R 231.00	<b>R 1,881.00</b>
5	Motor Body Repair Moderation (Audatex)	R 850.00	R 119.00	<b>R 969.00</b>
6	Legal Peer Reviews	R 1,650.00	R 231.00	<b>R 1,881.00</b>
7	Microdotting	R 600.00	R 84.00	<b>R 684.00</b>
8	Layered voice analysis – claim risk segmentation	R 670.00	R 93.80	<b>R 763.80</b>
<b>Assurance Services</b>				
9	Funeral Assessing	R 5,400.00	R 756.00	<b>R 6,156.00</b>
10	Hospital Cash Back Assessing	R 5,400.00	R 756.00	<b>R 6,156.00</b>
11	Credit Life Assessing	R 5,400.00	R 756.00	<b>R 6,156.00</b>
12	Underwritten Life Investigations	R 9,725.00	R 1,361.50	<b>R 11,086.50</b>
13	Unclaimed Benefits	<b>POR</b>		
<b>Forensic Services</b>				
14	Forensic Investigation Services – White Collar Crime (Variable Fee/hour & km)	R 725.00	R 101.50	<b>R 826.50</b>
15	Forensic Audits – White Collar Crime (Variable Fee/hour & km)	R 725.00	R 101.50	<b>R 826.50</b>
16	Information Security Management	<b>POR</b>		
<b>Other Services</b>				
17	Travelling (per kilometre)	R 5.50	R 0.77	<b>R 6.27</b>
18	White Collar Crime Whistleblowing Application (Exposelt)	<b>POR</b>		
19	Pre-employment screening and employee integrity verification	R 670.00	R 93.80	<b>R 763.80</b>
<b>EOH – Application Suite (usage &amp; licensing, call services optional – iOS &amp; Android only)</b>				
20	Application License & Reporting Fee	R 125.00	R 17.50	<b>R 142.50</b>

Service Offering Description		Service Includes
<b>Insurance Services</b>		
1	Insurance Claims Investigation	Full verification, incident area, adjustment, recommendation, AOL (all claims regardless of risk category, incident area and/or quantum)
2	Stolen/Hijack Vehicle Recoveries	Tracing, identification, release of stolen & recovered vehicles; Facilitation of data-dotting, clearance & removal (exclude costs)
3	Loss Adjusting claims assessment (Fee + Travelling/km)	Establish cause of loss, assess and quantify damaged / lost items, reporting
4	Desktop Insurance Claims Assessment	Comprehensive assessment, legal & CFE review, reporting
5	Motor Body Repair Moderation (Audatex)	Motor body repair damage assessment / auditing finalised work
6	Legal Peer Reviews	Review and corroboration of recommendations by a practicing attorney and certified fraud examiner, confirmation of information vs. recommendation and providing a legal opinion
7	Microdotting	Application of ID-dots on all stolen recovered vehicles for SAPS clearance purposes
8	Layered voice analysis – claim risk segmentation	Veracity testing for purposes of risk identification and segmentation
<b>Assurance Services</b>		
9	Funeral Assessing	Comprehensive assessment, quantification and verification of the contractual facts between the product supplier and the client in the view of eradicating fraud and corruption
10	Hospital Cash Back Assessing	
11	Credit Life Assessing	
12	Underwritten Life Investigations	
13	Unclaimed Benefits	Tracing of beneficiaries and determining guardianship in order to pay unclaimed benefits
<b>Forensic Services</b>		
14	Forensic Investigation Services – White Collar Crime (Variable Fee/hour & km)	Comprehensive assessment, quantification, verification, legal & CFE review, Ombud/Litigation Advisory service, preparation of criminal case dockets & reporting, Section 300 CPA Application
15	Forensic Audits – White Collar Crime (Variable Fee/hour & km)	Provider remuneration and expense, business risk assessment, compliance and all matters in preparation for criminal actions (incl. Sec. 300 of the Criminal Procedures Act)
16	Information Security Management	Threat and intrusion detection, monitoring, strategy, architecture, risk evaluation, UTM assessment, governance & compliance
<b>Other Services</b>		
17	Travelling (per kilometre)	Fuel & tolling
18	White Collar Crime Whistleblowing Application (Exposelt)	Mobile App to provide a safe, anonymous and confidential voice to employees
19	Pre-employment screening and employee integrity verification	Veracity testing using Nemesysco Layer Voice Analytics
<b>EOH – Application Suite (usage &amp; licensing, call services optional – iOS &amp; Android only)</b>		
20	Application License & Reporting Fee	